

**Adult Care and Health Overview and Scrutiny Committee
Wednesday, 27 June 2018**

REPORT TITLE:	2017/18 Quarter 4 and Year End Wirral Plan and Health and Care Performance
REPORT OF:	Director for Health & Care (DASS)

REPORT SUMMARY

This report provides the 2017/18 Quarter 4 (January - March 2018) performance report for the Wirral Plan pledges under the remit of the Adult Care and Health Overview and Scrutiny Committee. The report, which is included as Appendix 1, provides a description of the progress in Quarter 4 as well as providing available data in relation to a range of outcome indicators and supporting measures.

The Year End closedown report is included as Appendix 2 and provides a summary analysis of improvement of performance against measures and Wirral Plan delivery of Pledge strategy actions at year end.

The report also includes further performance information that has been requested by Members to enable effective scrutiny. The Adult Social Care and Health Performance Overview is included as Appendix 3. This report has been further developed following Member feedback and includes key performance across health and social care.

Quarter Four Wirral Plan Performance Summary

- The percentage of Wirral residents over 50 in employment improved for a sixth successive quarter and continues to close the gap between Wirral and the average across the rest of the country.
- The Employment rate aged 16-64 Equality Act core or Work Limiting Disabled measure from the Office for National Statistics has increased from 37.5% since the start of the plan to 44.1%. Work continues to increase this figure further which falls short of national and North West averages.
- Wirral Metropolitan College's Supported Internship Programme has now successfully supported 25 people with a Learning Disability into full time employment and uptake is increasing and The Institute of Leadership and Management scheme supported 24 Special Educational Needs and Disabilities young people. A conference with the Department of Work and Pensions to engage local businesses to support more disabled people to employment has been held.

- Adults with a learning disability who live in stable and appropriate accommodation year end figure of 82.71% is ahead of the National average but slightly down from the start of the year and is behind the latest available North West averages. There has been an increase in Extra Care schemes throughout the borough, which aims to increase the number of adults with a learning disability who live in stable and appropriate accommodation.
- The number of domestic abuse Wirral MARAC cases between April 2017 and March 2018 was 717, higher than the same period last year (709). This is further evidence to support that our zero tolerance campaign is resonating with the public leading to increased referrals.
- The successful Age Friendly Pilot with retailers has been expanded with work now underway in local high streets, including Wallasey, New Brighton, Liscard and Leasowe to increase participation.

Year End Closedown Summary

The closedown report provides the committee with an overview of progress in 2017-18 to assist with scrutiny of the effectiveness of Wirral Plan delivery. It provides analysis in relation to progress measured through the suite of performance indicators related to the Adult Health and Care (People) Pledges compared to the start of the Wirral Plan, with focus on the areas that did not improve in 2017-18. It also provides a summary of progress against delivery for each of the activities identified in the Pledge strategy action plans. For the Adult Health and Care related pledges a programme of actions were identified to deliver the Pledge outcomes and a summary of progress for each of these is shown.

RECOMMENDATION

That the Adult Care and Health Overview and Scrutiny Committee note the content of the report and highlight any areas requiring further clarification or action.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION

- 1.1 To ensure Members of the Adult Care and Health Overview and Scrutiny Committee have the opportunity to scrutinise the performance of the Council and partners in relation to delivering the Wirral Plan and performance of Adult Health and Care Services.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 This report has been developed in line with the approved performance management framework for the Wirral Plan. As such, no other options were considered.

3.0 BACKGROUND INFORMATION

- 3.1 The Wirral Plan is an outcome-focussed, partnership plan which has 18 supporting strategies that set out how each of the 20 pledges will be delivered. For each pledge, a partnership group has been established to drive forward delivery of the action plans set out in each of the supporting strategies.
- 3.1 A Wirral Plan Performance Management Framework has been developed to ensure robust monitoring arrangements are in place. The Wirral Partnership has a robust approach to performance management to ensure all activity is regularly monitored and reviewed.
- 3.2 Data for the identified indicators is released at different times during the year. As a result of this, not all Pledges will have results each quarterly reporting period. Some indicators can be reported quarterly and some only on an annual basis. Annual figures are reported in the quarter they become available against the 2017/18 year end column.
- 3.3 For each of the indicators, a trend is shown (better, same or worse). In most cases, this is determined by comparing the latest data with the previous reporting period i.e. 2016/17 year end. In some cases, i.e. where data accumulates during the year or is subject to seasonal fluctuations, the trend is shown against the same time the previous year. This is indicated in the key at the end of the report.
- 3.4 For some indicators, targets have been set. Where this is the case, a RAGB (red, amber, green, blue) rating is provided against the target and tolerance levels set at the start of the reporting period, with blue indicating performance targets being exceeded.
- 3.5 All Wirral Plan performance reports are published on the performance page of the Council's website. This includes the high level Wirral Plan overview report and the detailed pledge reports which include updates on progress on all

activities set out in the supporting strategy action plans. The link to this web page is set out below:

<https://www.wirral.gov.uk/about-council/council-performance>

3.7 Each of the Wirral Plan Pledges has a Lead Commissioner responsible for overseeing effective delivery. The Lead Commissioners for the Pledges in the report at Appendix 1 are as follows:

- Ageing Well in Wirral – Fiona Johnstone
- People with Disabilities live Independent Lives – Graham Hodkinson
- Zero Tolerance to Domestic Violence – Mark Smith

3.8 An additional report is included at Appendix 3 setting out a series of key indicators for the Adult Health and Care. This is in response to Members requesting that Adult Health and Care performance data is provided to the Committee.

4.0 FINANCIAL IMPLICATIONS

4.1 There are no financial implications arising from this report.

5.0 LEGAL IMPLICATIONS

5.1 There are no legal implications arising from this report.

6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS

6.1 There are none arising from this report.

7.0 RELEVANT RISKS

7.1 The performance management framework is aligned to the Council's risk management strategy and both are regularly reviewed as part of corporate management processes.

8.0 ENGAGEMENT/CONSULTATION

8.1 The priorities in the Wirral Plan pledges were informed by a range of consultations carried out in 2015 and 2016 including the Wirral resident survey.

9.0 EQUALITY IMPLICATIONS

9.1 The Wirral Plan equality impact assessment can be found at:
<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments/equality-impact-assessments-2014-15/chief>

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APPENDICES

Appendix 1: Wirral Plan Adult Care and Health 2017-18 Quarter 4 Pledge Reports

Appendix 2: Wirral Plan Adult Care and Health 2017-18 Year End Closedown Report

Appendix 3: Adult Care and Health Performance Overview – Quarter 4 2017-18

REFERENCE MATERIAL

N/A

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
People Overview and Scrutiny Committee	8 September 2016
People Overview and Scrutiny Committee	28 November 2016
People Overview and Scrutiny Committee	23 March 2017
Adult Care and Health Overview and Scrutiny Committee	28 June 2017
Adult Care and Health Overview and Scrutiny Committee	13 September 2017
Adult Care and Health Overview and Scrutiny Committee	28 November 2017
Adult Care and Health Overview and Scrutiny Committee	20 March 2018